



Glossary and Abbreviations for Specialised Burn Care Services

Allied Health Professionals (AHP)	<p>Allied Health Professionals (AHPs) work with all age groups and within all specialties, for example physiotherapists and occupational therapists. They work in partnership with health and social care colleagues across primary, secondary and social care, as well as in the independent and voluntary sectors.</p> <p>Allied Health Professionals have to be registered with the Health Professions Council (HPC). The HPC is an independent, UK wide regulatory body responsible for protecting the public by setting and maintaining standards of professional training, performance and conduct of the healthcare professions it regulates.</p>
Audit	An examination of records or financial accounts to check their accuracy
Burn Camp	Residential camps for children who have experienced a burn injury or who have been affected by a sibling or parent experiencing a burn injury.
Burn Care Network	Assists burn care services and organisations in the area to work together to improve experiences and outcomes for burns patients.
Burn Care Standards	A series of clinical standards – approximately 149 standards covering 12 topics, developed following the Burn Care Review, that burn care providers can use to measure the quality of their burn care services.
BSA	Body Surface Area
Care Pathway	Care Pathway is the process of diagnosis, treatment and care that a patient goes through on a step by step basis from first contact with health services.
CEMACH	Confidential Enquiry into Maternal and Child Health
CHI Audit Tool	Commission for Health Improvement Audit tool
CHKS	Comparative Health Knowledge System

Co-morbidity	The presence of one or more conditions (disease) in addition to presenting condition.
Commissioning	Term used to describe the overall process of planning, funding, procuring, and monitoring healthcare services.
Commissioning Intentions	Commissioning intentions refer to the number of treatments that Primary Care Trusts will pay for or the amount of money they will invest in a service per year.
Communications Log	The communications log records how stakeholders have been kept informed of progress. This notes the levels of communications via email, phone calls and meetings.
Coordinating Commissioner	The coordinating commissioner is the lead commissioner within a commissioning team. They are responsible for representing the other Associate Commissioners in negotiating and agreeing contracts with service providers. They also oversee the management of the contract.
Designation	Designation is a new way of commissioning that involves commissioners working closely with local clinicians, patients, carers and members of the public to ensure designated providers meet recommended safety and quality standards. Designation also prevents unsafe or wasteful duplication of specialised services, by formally designating an appropriate number of service providers to serve a Specialised Commissioning Group population, that are best placed to provide high quality and best value services. Designation is for 5 years with reviews during the period, with the re-designation process starting in at least year 4 of the period.
EMSBC	Emergency Management of Severe Burns Courses
Follow up care	Follow up is shorthand for procedures and appointments to ensure that outcomes of previous treatments have been, or are being, addressed.
Greater than >	Greater than or equal to
Health Needs Assessment	Health needs assessment is a systematic method for reviewing the health issues facing a population, leading to agreed priorities and resource allocation that will improve health and reduce inequalities.
HDU	High Dependency Unit
HES	Hospital Episode Statistics
IBID	International Burn Injury Database. A national database developed following the Burn Care Review in 2001 which is populated by recognised Burn Service providers with detailed information on burn injured patients. The national database is now incorporated within an international database and reflects information on burn care worldwide.
ICU/ITU	Intensive Care/Intensive Treatment Unit

Key Worker	Key workers include nurses, health care assistants, social workers, support workers and generally staff who play a crucial role in the health and social services sector
Lead Centre	The principal location for specialised care
Less than <	Less than or equal to
LHB	Local Health Boards. The Welsh equivalent of Primary Care Trusts
Medical Illustration	A department within a hospital that has experienced staff who interpret and create visual material (e.g. photography) to help record and disseminate medical, biological and related images to support patient diagnosis and treatment.
MIU	Minor Injury Unit
Mortality	The ratio of actual deaths to expected deaths
Morbidity	The incidence or prevalence of a disease
Multi disciplinary Team	Group of experts from many different specialities
NBCR	National Burn Care Review. (Led to the development of National Burn Care Standards).
NCG	The National Commissioning Group (NCG) is a Standing Committee of the National Specialised Commissioning Group (NSCG), whose establishment was also recommended by the Carter Review. The NSCG oversees the national commissioning function, providing a channel of accountability to its PCT 'shareholders', and facilitates collaboration between Specialised Commissioning Group (SCGs) which commission specialised services at regional level.
National Database definitions B1 to B5	Codes used in the Burn Injury database to reflect the severity of burn injury: B1 – minor injury B2 – moderate injury B3 – moderate/severe injury B4 – severe injury B5 – complex injury
NHS South West	The South West Strategic Health Authority, more commonly known as NHS South West, is accountable for the performance of the NHS in the South West. Their role is to ensure the National Health Service (NHS) in the South West is run effectively and that NHS services, staff and organisations are developed to meet the needs of the future.
NSCG	National Specialised Commissioning Group – where the 10 SCGs come together with the National Specialised Commissioning Team to

	plan and coordinate specialised service commissioning at a national level
NSCG Network	This is a group formed by the National Specialised Commissioning Team and the 10 Directors of Specialised Commissioning Group plus representatives from Wales and Scotland.
Occupational therapy	An allied health professional that is nationally certified to practice occupational therapy. The Occupational Therapist (OT) uses purposeful activity and interventions to maximize the independence and health of any client who is limited by physical injury or illness, cognitive impairment, psychosocial dysfunction, mental illness, or a developmental or learning disability.
OSC	Overview and Scrutiny Committee – Committees established by Local Authorities with social services responsibilities to undertake their powers outlined in the Local Authority (Overview and Scrutiny Health Scrutiny Functions) Regulations 2002.
Out of Area	In the case of the South West Specialised Commissioning Group out of area refers to geographic locations that sit outside of the South West Strategic Health Authority boundary. In the case of the Burn Care Network, which is hosted by the South West Specialised Commissioning Group, the geographical area also includes part of the South Central Specialised Commissioning group area and the whole of South Wales.
Outreach	A systematic approach to provide services beyond a hospital admission, and in a local community or close to a person's home.
Palliative Care	Care which relieves symptoms without curing them. It often involves providing emotional, psychological and social support to patients.
PCT	A Primary Care Trust (PCT) is a type of NHS Trust that is responsible for promoting health and securing health care for a local population either by commissioning services from a health care provider or directly providing services. Many PCTs are now calling themselves NHS X (where X is the name of the location of the area in that the Trust plans and commissions services) to make it easier for local people to understand how the NHS is managed locally.
PEDW	Patient Episode Database Wales
Peninsula	The Peninsula refers to the geographical area served by Devon, Cornwall and Isle of Scilly, Torbay and Plymouth Primary Care Trusts.
Physiotherapy	Physiotherapy uses a range of treatment techniques to restore movement and function to the body. All registered practitioners in the UK have completed a three or four year degree course and are entitled to display the letters MCSP, SRP, and will be registered with the Health Professions Council .

PICU	Paediatric Intensive Care – refers to care provided to children between the ages of 0 – 16 years in a designated paediatric intensive care unit (PICU). Adolescents between the ages of 16 and 18 can be treated in a PICU or an adult intensive care unit, as is deemed most appropriate to meet their individual needs by their clinicians.
PPE	Public and Patient Engagement involves providing information to the public and seeking their views when trying to determine how well a service is performing or when redesigning a service to improve it.
Prevalence	Prevalence is the rate at which the condition is likely to occur within a defined population.
Probability	The likelihood that a given event will occur
Quality Assurance	Quality assurance is a set of activities intended to ensure that services satisfy customer requirements in a systematic, reliable fashion. In specialised commissioning this is achieved through the process of designation.
Rehabilitation	The process of re-establishing the skills of a person who has had an illness or injury so they can achieve maximum self-sufficiency and function in a normal or as near normal manner as possible.
Repatriation	To restore or return to the person's place of residence or, if more appropriate, to a Burn Care Service nearer to a person's residence.
RSCN	Registered Specialist Children's Nurse
SCG	Specialised Commissioning Group (SCG) is comprised of all the Primary Care Trusts in a given geographical area that come together to commission a specific group of services that have been defined as specialised. There are 10 SCGs in England all with the same boundaries as the Strategic Health Authorities covering the same area.
SCT	The Specialised Commissioning Team (SCT) is a dedicated multi-disciplinary team serving the Specialised Commissioning Group. It consists of commissioners, finance and public health experts, administrators and a public and patient involvement/engagement facilitator. The South West region's 14 Primary Care Trusts plan, commission and procure specialised services through this team.
Service Specification	Service specifications are drawn up by a commissioner before organisations are invited to put in applications to provide the service. Service specifications describe the service that the commissioner intends commissioning. They often set the standards required and may include things like staffing arrangements, skills, levels of activity, referral criteria, inpatient care and follow-up.
Specialised Services	Specialised services generally involve complex procedures, require a specialised workforce and or treat/care for conditions that are rarer

	than those that are typically treated in local hospitals and so services often serve a wider population catchment than do local services.
Stakeholders	Stakeholders are any person who has a stake and interest in the services that commissioners plan, designate and procure. Stakeholders can be professionals, patients, carers, members of the public, volunteers.
Stakeholder engagement	Commissioners involve a variety of stakeholders when trying to decide how the health sector can meet the challenges of the future. Public and patient engagement is a part of this work.
SW SCG	The South West Specialised Commissioning Group (SW SCG) is the Specialised Commissioning Group (SCG) for the South West region.
SWUK	South West UK Burn Care Network.
Tariff	A tariff is the agreed cost of a service. The national tariff is largely based on cost information submitted to the Department of Health by organisations providing NHS services.
TBSA	Total Burn Surface Area
TENS	Toxic Epidermolysis/Staphylococcal Scalded Skin Syndrome
World Class Commissioning	<p>World class commissioning is a statement of intent, aimed at delivering outstanding performance in the way we commission health and care services in the NHS.</p> <p>It will deliver better health and well-being for all:</p> <ul style="list-style-type: none"> • People will live healthier and longer lives. • Health inequalities will be dramatically reduced. <p>It will deliver better care for all:</p> <ul style="list-style-type: none"> • Services will be evidence-based and of the best quality. • People will have choice and control over the services that they use, so they become more personalised. <p>It will deliver better value for all:</p> <ul style="list-style-type: none"> • Investment decisions will be made in an informed and considered way, ensuring that improvements are delivered within available resources. <p>Primary Care Trusts will work with others to optimise effective care.</p>